



Digital Cordless Telephone



Motorola CD3

For Models: CD301, CD302, CD303 and CD304



Warning: Charge the handset for 24 hours before use.

Welcome...

to your new Motorola CD3 Digital Cordless Telephone!

- 100 Name and Number phonebook.
- Bright backlit display.
- Speakerphone for hands-free conversations.
- Zoom font when dialling for improved legibility.
- Copy phonebook entries between handsets.
- Hearing aid compatible (HAC).
- Earpiece amplification.
- Headset jack.¹
- Extra loud ringer on Melody 1.
- All handsets are fully cordless for locating anywhere within range.
- Screensaver clock display.
- Caller ID shows you who's calling and see details of the last 30 callers in a Calls list.²
- Redial up to 20 of the last numbers called.
- Register up to 5 handsets to a single base and register each handset with up to 4 different bases.
- Make internal calls, transfer external calls, hold 3-way conversation between two internal callers and an external caller.
- Choose from 20 different ringtones for internal and external calls as well as numbers stored in the phonebook.

Need help?

If you have any problems setting up or using your CD3, please contact Customer Services on (65) 68412668.

Email: support@alcom.com.sg

Alternatively, you may find the answer in the 'Help' section at the back of this guide.

¹Headset not included. Please only use a non switchable CE approved headset with the CD3 handset.

²You must subscribe to your network provider's Caller ID service for this feature to work. A subscription fee may be payable.

This User Guide provides you with all the information you need to get the most from your phone.

Before you make your first call you will need to set up your phone. Follow the simple instructions in 'Getting Started', on the next few pages.

IMPORTANT

Only use the telephone line cord supplied.

Please note that this equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

Got everything?

- Cordless handset
- Cordless base
- Power adaptor for the base
- Telephone line cord
- 2x AAA rechargeable batteries

If you have purchased a CD3 multiple pack you will also have the following additional items:

- Cordless handset & charger
- Power adaptor for the charger
- 2x AAA rechargeable batteries




ECOMOTO: a convergence of efforts by marketing, design, research, engineering and supply chain management that leads to better products for everyone. A holistic view that focuses on both social and environmental responsibility. A passion and a shared point of view.

The right thing to do.

- Meets and / or exceeds EMEA environmental regulatory requirements.
- Eco friendly packaging with a minimum 20% post consumer recycled content.
- Phone housing is built with a minimum of 25% post consumer recycled content plastic.
- Energy efficient charger that meets EU Code of Conduct requirements.
- ECO mode function which reduces the transmitted power and energy consumption, see page 36.

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1. Getting started

IMPORTANT

Do not place your CD3 in the bathroom or other humid areas.

Location



You need to place your CD3 base within 2 metres of the mains power socket and telephone wall socket so that the cables will reach. The socket-outlet shall be installed near the equipment and shall be easily accessible.

Make sure that it is at least 1 metre away from other electrical appliances to avoid interference. Your CD3 works by sending radio signals between the handset and base. The strength of the signal depends on where you place the base. Placing it as high as possible ensures the best signal.

HANDSET RANGE

The unit has a range of up to 300 metres outdoors when there is a clear line of sight between the base and handset. Any obstruction between the base and handset will reduce the range significantly. With the base indoors and the handset either indoors or outdoors, the range will normally be up to 50 metres. Thick concrete and stone walls can severely affect the range.

SIGNAL STRENGTH

The  icon on your handset indicates that you are within range of the base. When out of range of the base, the  icon flashes. If you are on a call, you will hear a warning beep.

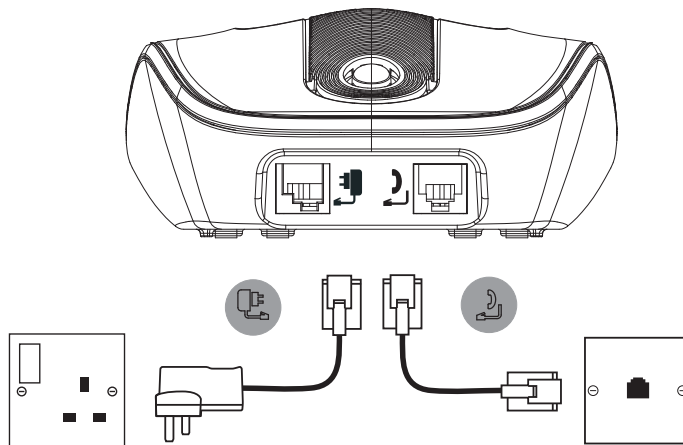
The line will hang up if the handset moves out of range of the base. Move closer to the base. The handset will automatically reconnect to the base.



Setting up

IMPORTANT

The base station must be plugged into the mains power at all times. Do not connect the telephone line cord into the wall socket until the handset is fully charged. Use only the power adaptor and telephone line cord supplied with the product.

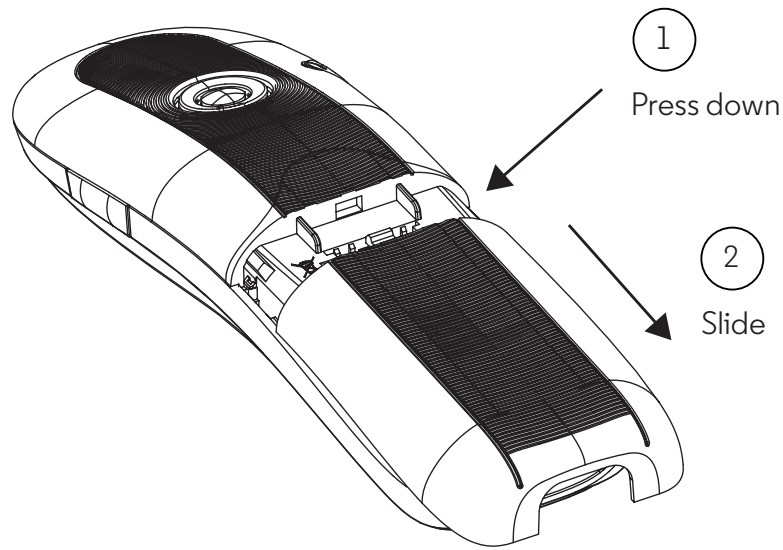
Connecting the base




1. Plug the telephone line cord into the socket marked  on the rear of the base.
2. Plug the power adaptor into the socket marked  on the rear of the base and plug the other end into the mains power wall socket. Switch on the mains power.

Installing and charging the handset

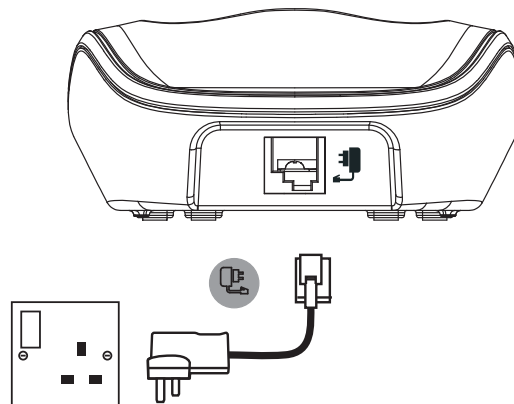
1. Remove the battery cover from the back of the handset and insert the rechargeable Ni-MH battery cells supplied. Please note the '+' and '-' markings inside the battery compartment and insert in the correct direction.





2. Slide the battery cover back into place.
3. If you are charging the batteries for the first time, place the handset on the base to charge for at least 24 hours continuously.
4. When the handset is fully charged,  icon will appear steady on the display. Plug the other end of the telephone line cord (make sure that one end is already plugged into the base) into the telephone wall socket.

Connecting the handset and charger (for multi-pack only)

If you have purchased a multiple pack, you will need to carry out this process for all the handsets and chargers.



1. Plug the power adaptor into the socket marked  on the rear of the charger and plug the other end into the mains power wall socket.
2. Remove the battery cover from the back of the handset and insert the 2 x AAA NiMH rechargeable batteries supplied. Please note the '+' and '-' markings inside the battery compartment and insert in the correct direction.
3. Slide the battery cover back into place.
4. If you are charging the batteries for the first time, place the handset on the charger to charge for at least 24 hours continuously.
5. When the handset is fully charged,  icon will appear steady on the display. The display will show **HANDSET** and handset number (e.g. 2) to indicate that it is registered to the base.

IMPORTANT

Warning! Use only the approved rechargeable Ni-MH battery cells (2 x AAA Ni-MH 750mA rechargeable batteries) supplied with your CD3.

Please do not use alkaline or nonrechargeable batteries. It may cause permanent damage to the product and void the warranty.

BATTERY LOW WARNING

If you hear a warning beep every 30 seconds during a call, you will need to recharge the handset before you can use it again.

When charging,  icon will scroll on the display. Once charged scrolling will stop.

BATTERY PERFORMANCE

In ideal conditions, fully charged batteries should give up to 10 hours talk time or up to 150 hours standby time on a single charge.¹

Note that new batteries do not reach their full capacity until they have been put to normal use for several days.

To keep your batteries in the best condition, leave the handset off the base for a few hours at a time.



Running the batteries right down at least once a week will help them last as long as possible.

The charge capacity of rechargeable batteries will reduce with time as they wear out, giving the handset less talk / standby time. Eventually they will need to be replaced.

After charging your handset for the first time, subsequent charging time is about 6–8 hours a day. Batteries and handset may become warm during charging. This is normal.

¹All talk and standby times are approximate and depend on features selected and usage pattern.





Welcome screen

1. The Welcome screen will briefly appear, then a list of countries is displayed.
2. Scroll  or  to your country (operator) and press **Select**. The handset and base will reset to load the correct settings. The standby screen is then displayed and your phone is ready to use.

Date and time

If you have subscribed to a Caller ID Service, the date and time is set automatically for all handsets when you receive your first call.

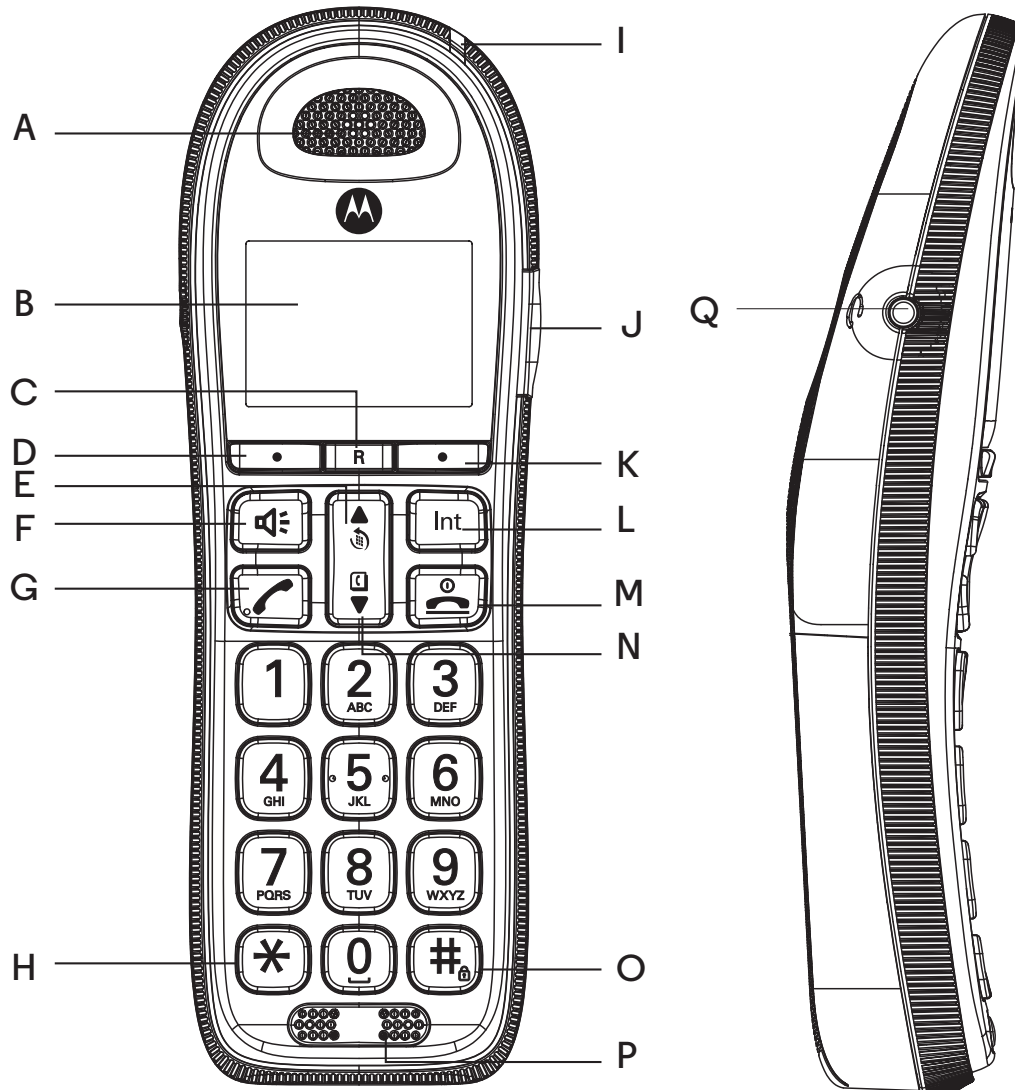
If you do not have a Caller ID service, you can set the date and time manually.

1. Press **Menu**, scroll  to **Clock & Alarm** and press **Select**.
2. **Date & Time** is highlighted. Press **Select**.
3. Enter the date using the format DD/MM/YY e.g. 04/08/14 for 4 August 2014 and press **Save**.
4. Enter the time (HH:MM) and press **Save**.
If the current time format setting is 12 hour, scroll  or  to select **am** or **pm**.
5. Press  to return to standby.

Your CD3 is now ready for use.

2. Getting to know your phone

Overview of your handset



A Earpiece

B Display

See page 13 for an overview of the display icons.

C Recall

Use recall (R) functions.

Use with switchboard / PABX services and some network services.

When on an external call, press to access a Call Waiting Line when you hear the call waiting prompt signal. Press again to toggle between the two calls.

Press to get a fresh dial tone.

D Menu / OK / Mute / Left softkey

In standby mode, press to open the Menu.

Press to select menu options and to confirm a displayed option.

During a call, press to turn mute on / off.

E Redial list / Scroll up / Volume up / Pause

In standby mode, press to open the redial list.

Scroll up through lists and menus.

During a call, press to increase the earpiece and hands-free volume.

When the phone is ringing, press to increase the handset ringer volume.

Press and hold to enter a pause (P) when pre-dialling or storing numbers.

F Hands-free.

Activate and deactivate hands-free during a call.

IMPORTANT

Hands-free activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

G Talk

Make or answer a call

H Pulse to Tone dialling / *

During a call, press and hold to switch from pulse dialling to tone dialling.

Dial a *.

I In use / Missed call LED

Flashes when the handset is in use and when you have a new missed call.

J Amplify

Press to turn earpiece amplifier on /off.

K Phonebook menu / Clear / Back / Right softkey

In standby mode, press to open the phonebook menu.

Clear incorrect input during text editing.

Return to previous menu.

L Intercom

Press to make an internal call.

M End / Exit / Switch handset on/off

End a call.

When in a menu, go back to standby mode.

Press and hold to switch handset off (when in standby) or on.

N Phonebook / Scroll Down / Volume down

Open the phonebook.

Scroll down through lists and menus.

During a call, press to decrease the earpiece and hands-free volume.

When the phone is ringing, press to decrease the handset ringer volume.

O Change case / Keypad lock / #

Press to change the case when entering letters / editing.

Press and hold to lock the keypad.

Dial a #.


P Microphone


Q Headset jack

Use a non switchable CE approved headset with the CD3 handset.

Handset LCD Display



 Steady when the handset is registered and within range of the base. Flashes when handset is out of range or searching for the base


 Displays when ECO mode is on.

 Handset ringer volume is Off.

 Displays when in hands-free mode.

 The alarm clock has been set.

 The keypad is locked.


 Displays when you have new voicemails.¹

 Displays when you have missed calls and new number(s) in the Calls list.²

¹This feature is dependent on your Network Service provider supporting the service. A subscription fee may be payable.

²For this feature to work, you must subscribe to Caller ID Service from your network operator. A subscription fee may be payable.

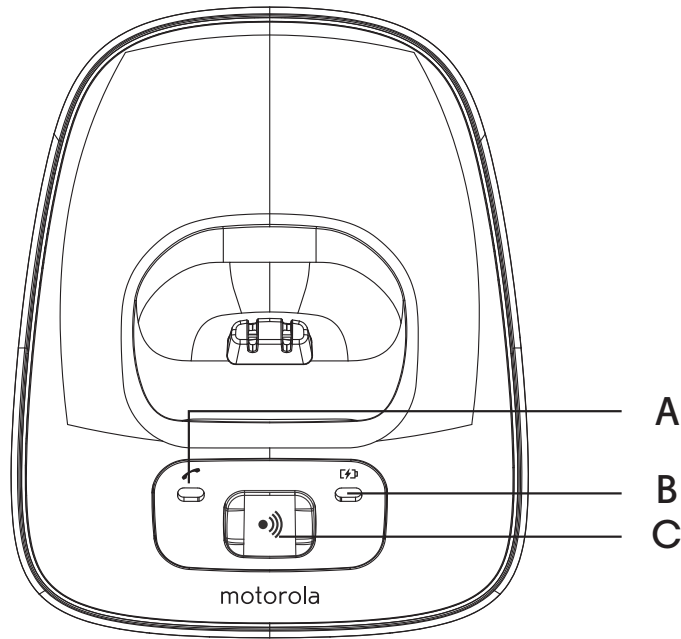
The approximate power levels of your battery are indicated as follows:

 Battery is fully charged

 Battery is partially charged

 Battery is running low

Overview of the base



A In Use LED (Green)

Lights up when the base unit is powered ON, Flashes when phone rings, Flashes fast when the handset has seized the line.

B Charging LED (Red)

Lights up when the handset is on the base.

C Page

In standby, press to ring the handset(s).

Press and hold to enter registration mode when registering handsets.

Navigating the menu

Your CD3 has an easy to use menu system on the handset.

Each menu has a list of options, which you can see on the menu map on the following page.

When the handset is in standby:

1. Press the left softkey **Menu**. The main menu is opened.

2. Then use  or  buttons to scroll through the menu.

3. Soft key options **Select** and **Back** are displayed.

Press the left softkey **Select** to open a sub-menu or validate an option.

Press the right softkey option **Back** to go back to the previous menu level, correct a character or cancel an action.

NOTE

If no buttons are pressed for 30 seconds or the handset is placed on the base / charger, the handset returns to standby.

Menu map

Calls List

Missed Calls
Received Calls
Dialled Calls
Delete Calls

Agenda

If there is an event, select Options.

Add Event
Show Details
Edit Event
Delete Event
Delete All Events

If the list is empty:

Add Event

Clock & Alarm

Date & Time
Alarm
Time Format

Settings

Set Handset
Ringtone
Ringer Volume
Receiver Volume
Handset Name
Language
Screensaver
Light Timeout
Auto Talk
Key Beep
PBX Access Code

Set Base
Ringtone
Ringer Volume
Dialling Mode
Ring Priority
Recall Mode
System PIN
Master Reset
ECO Mode


Registration

Register Handset
Select Base
De-register

Names

From menu in standby:

Search
Add Entry
Copy Phonebook
Memory Status
Delete Phonebook

Press  in standby and phonebook list is displayed, select **Options:**

Show Details
Edit Entry
Copy Entry
Ringtone
Delete Entry
Quickdial

Press Names during a call

Phonebook list is displayed, select Options:

Add Entry
Show Details
Edit Entry
Delete Entry

3. Using the phone

NOTE


Your handset will automatically time the duration of all external calls, the call timer will display on the screen. When the call ends, the total duration of your talk time is shown for 5 seconds.

3.1 Switch the handset on / off


Press and hold  to switch the handset on or off.

3.2 Calls

3.2.1 Make a call

1. Press .
2. When you hear the dial tone, dial the number.

3.2.2 Preparatory dialling

1. Dial the number first. If you make a mistake press **Clear** to delete the last digit.
2. Press , to dial the number.

NOTE

To enter a pause (P) when pre-dialling, see page 20.

3.2.3 Make a call using quickdial keys

1. Press and hold the relevant keypad number to dial the pre-stored number directly.

NOTE


To store a quickdial number, see page 23.

3.2.4 End a call

Press , or place the handset back on the base or charger.

3.2.5 Receive a call




When you receive an external call, the phone rings and **External Call** shows on the display.

1. If the handset is off the base then press  to answer the call, or if the handset is on the base simply lift the handset to answer the call.

NOTE

If you prefer to press  when you lift up the handset to answer a call, you will need to switch Auto Talk off, see page 33.

3.3 Adjust the earpiece volume

During a call, press  or  to increase or decrease the volume. There are 8 levels to choose from. You can also amplify the volume of the earpiece by pressing the  on the side of the handset.

3.4 Secrecy

You can mute your handset so that you can talk to someone nearby without your caller hearing.


1. During a call, press **Secrecy**. The display shows **Secrecy On** and your caller cannot hear you.
2. Press **Off** to resume your call.

3.5 Intercom

3.5.1 Make an internal call

If you have more than one handset registered to the base, you can make internal calls between two handsets.

Internal Call and **Handset X** displays to indicate an internal call.

1. Press  followed by the number (1-5) of the handset you want to call.
2. Press **OK**.

3.5.2 Receive an internal call



When you receive an internal call, **Internal Call** and **Handset X** is displayed.

1. Press  to answer the call.


3.5.3 Transfer a call

You can transfer an external call to another handset registered to the base.

During an external call:

1. Press  followed by the handset number (1-5) that you want to transfer to.
2. Press **OK**.
3. When the other handset answers, press  to complete the transfer.




NOTE

If there is no answer from the other handset and you wish to return to your external caller, press .

3.5.4 3-way conference call

You can hold a 3-way conference call between 2 internal callers and 1 external caller.





During a call with an external caller:

1. Press  followed by the handset number (1-5) that you want to establish a conference call.
2. Press **OK**.
3. When the other handset answers, press **Join** to connect all three callers to begin the conference call.
4. If there is no answer from the other handset, press  to return to your external caller.
5. Press  to end the call.

3.6 Hands-free speakerphone

Hands-free lets you talk to your caller without holding the handset. It also enables other people in the room to listen to the conversation.



3.6.1 Make a hands-free call

1. Dial the number and then press .
 icon is displayed and you will hear the call over the handset loudspeaker.
2. Press  to switch the call between the earpiece and hands-free.
3. Press  to end the call.

NOTE


During a hands-free call, press  or  to adjust the volume. You cannot amplify the hands-free volume.

3.6.2 Answer a call hands-free






If the handset is on the base and auto answer is switched on, lift the handset and press .
If the handset is off the base or auto answer is switched off, press  to answer the call.

3.6.3 Switch to hands-free during a call

During a call, press  to put the call on the hands-free.

To switch hands-free off and return the call to the earpiece, press  again.





3.6.4 Hands-free volume

1. Press **Menu**, scroll  to **Settings** and press **Select**.
2. **Set Handset** is highlighted. Press **Select**.
3. Scroll  to **Receiver Volume**. and press **Select**.
4. Scroll  or  to adjust the receiver volume level and press **Save**.
5. Press  to return to standby.


3.7 Redial

The last 20 entries dialled are stored in the redial list.








3.7.1 View or dial an entry

1. Press  to open the Redial list.
2. The last number dialled is highlighted.
3. Scroll  or  to the entry you want.
4. Press  to dial the entry or press **Back** to return to standby.

NOTE

If the caller's number exactly matches an entry stored in the phonebook, the name is displayed. Press left  twice to see the caller's number.






3.7.2 Copy a Redial list number to the phonebook

1. Press  to open the Redial list.
2. Scroll  or  to the entry you want.
3. Press **Options**. **Show details** is highlighted. Scroll  to **Save Number**.
4. Press **Select**. The display shows **Enter Name**.
5. Enter the name and press **OK**. The number is displayed.
6. Edit the number if necessary, then press **Save**.
7. Press  or  to select the ringer melody you want and press **Select**. The number is stored.
8. Press  to return to standby.

NOTE

See “ENTERING NAMES” and “WRITING TIPS” on page 20.

3.7.3 Delete an entry




1. Press  to open the Redial list.
2. Scroll  or  to the entry you want and press **Options**. The display shows **Show Details**.
3. Scroll  to **Delete Call**
4. Press **Select** to confirm or  to cancel.

3.8 Lock / unlock the keypad

You can lock the keypad so that it cannot be operated accidentally while carrying it around.

NOTE



When the keypad is locked, you can still answer incoming calls and operate the handset as normal. When the call ends, the keypad lock comes on again.

1. Press and hold .
 icon is displayed.
2. To unlock the keypad, press **Unlock**. The display shows **Press # to Unlock Keys**.
3. Press  within 3 seconds.

3.9 Paging / Find handset

You can alert a handset user that they are wanted or locate a missing handset.


Paging calls cannot be answered by a handset.

1. Press  on the base. All handsets registered to the base will ring and display **Paging Call**.
2. To stop the ringing, press  on the base again or press **Stop** or any button on the handset.

4. Phonebook





You can store up to 100 names and numbers in the phonebook. Names can be up to 12 characters long and numbers up to 24 digits. You can also select different ringer melodies for the phonebook entries.

4.1 Store a name and number

If the CD3 is connected to a switchboard, you may need to enter a pause in a number. This gives the switchboard time to find an outside line. A pause is normally stored after the switchboard access code (e.g. 9). When storing a number, press and hold  until the display shows P. You can then continue storing the phone number.

If you have subscribed to Caller ID Service and wish to display the name of your caller instead of the number, save the full telephone number including the area code to your phonebook.

You can store multiple entries with the same name. However, to prevent unnecessary duplicated entries, you can only store the same number once.

1. Press **Names** to enter the phonebook menu.
2. **Search** is highlighted.
3. Scroll  to **Add Entry** and press **Select**.
4. Enter a name and press **OK**.
5. Enter a number and press **Save**.
6. Scroll  or  to the melody you want and press **Select**. The entry is stored.
7. Press  to return to standby.

NOTE

Cancel storing an entry by pressing  at any time during the process.

ENTERING NAMES

Use the alphanumeric keypad to enter names in the phonebook.

For instance to enter the name Paul

P Press  once

A Press  once

U Press  twice

L Press  three times












To enter a space, press .

WRITING TIPS

Press  or  to move between characters/digits.

Press **Clear** to delete a character, or press and hold **Clear** to delete all characters.








CHARACTER MAP

Key	Case	Assigned characters and symbols
	L / U	.,-?!;ç'@::/1
	L	a b c 2 ä æ å à ç
	U	A B C 2 Ä Æ Å Ç
	L	d e f 3 è é
	U	D E F 3 É
	L	g h i 4 ì
	U	G H I 4
	L	j k l 5
	U	J K L 5
	L	m n o 6 ö ø ò ñ
	U	M N O 6 Ö Ø Ñ
	L	p q r s 7 ß
	U	P Q R S 7
	L	t u v 8 ù ü
	U	T U V 8 Ü
	L	w x y z 9
	U	W X Y Z 9
	L / U	Space 0
	L / U	Short press to switch between Abc, abc, ABC and 123 mode

L = Lower case

U = Upper case





4.2 View the details or dial an entry

1. In standby, press . The first entry is highlighted on the display.
2. Scroll  or  to the entry you want.
Or
To search alphabetically, press the key with the first letter of the name, e.g. if the name begins with N, press  twice. The display shows the first entry beginning with N. If required, scroll  or  to the exact entry.
3. Press  to dial the displayed entry.
Or
To see the details, press **Options**.
4. **Show Details** is highlighted. Press **Select**. The name, number and ringtone of the entry








are displayed.

5. Press  to dial the displayed entry or press  to return to standby.








4.3 Search an entry

1. Press **Names** to enter the phonebook menu.
2. **Search** is highlighted. Press **Select**. The first entry is highlighted on the display.
3. Enter the first letter of the name to search alphabetically then scroll  or  to the exact entry.
4. Press  to dial the displayed entry or press  to return to standby.

4.4 Edit a name and number

1. In standby, press . The first entry is highlighted on the display.
2. Enter the first letter of the name to search alphabetically then scroll  or  to the exact entry. Press **Options**.
3. Scroll  to **Edit Entry** and press **Select**.
4. Edit the name and press **OK** to confirm. Press **Clear** to delete a character, or press and hold **Clear** to delete all characters.
5. Edit the number and press **Save**. Press **Clear** to delete a character, or press and hold **Clear** to delete all characters.
6. Scroll  or  to the ringtone you want and press **Select**. The entry is stored.
7. Press  to return to standby.








4.5 Copy an entry to another handset

1. In standby, press . The first entry is highlighted on the display.
2. Enter the first letter of the name to search alphabetically then scroll  or  to the exact entry. Press **Options**.
3. Scroll  to **Copy Entry** and press **Select**.
4. The display shows **To Handset**, press **Select**.
5. Scroll  or  to the number of the handset you want the entry to be copied to. Press **Select**.
6. When the message “**Copy Phonebook?**” appears on the destination handset, press **Yes** on that handset to start the copy process.
7. Press  to return to standby.






NOTE

If an entry with the same number is already stored in the receiving handset, it will not be copied.








4.6 Assign a ringtone

1. In standby, press . The first entry is highlighted on the display.
2. Enter the first letter of the name to search alphabetically then scroll  or  to the exact entry. Press **Options**.
3. Scroll  to **Ringtone** and press **Select**.
4. Scroll  or  to the ringtone you want and press **Select**.
The ringtone is saved.
5. Press  to return to standby.





4.7 Delete an entry






1. In standby, press . The first entry is highlighted on the display.
2. Enter the first letter of the name to search alphabetically then scroll  or  to the exact entry. Press **Options**.
3. Scroll  to **Delete Entry** and press **Select**.
4. Display shows **Delete <Name>?**. Press **Yes** to confirm.
5. Press  to return to standby.

4.8 Store a quickdial number


1. Press **Names** to enter the phonebook menu.
2. **Search** is highlighted. Press **Select**. The first entry is highlighted on the display.
3. Enter the first letter of the name to search alphabetically then scroll  or  to the exact entry, then press **Options**.
4. Scroll  or  to **Quickdial**, press **Select** to confirm.
5. Scroll  or  to **Key X** where the entry will be stored, press **Select**.
6. **Assign** is highlighted press **Select** to confirm.
7. Press  to return to standby.

4.9 Clear a quickdial number





1. Press **Names** to enter the phonebook menu.
2. **Search** is highlighted. Press **Select**. The first entry is highlighted on the display.
3. Enter the first letter of the name to search alphabetically then scroll  or  to the exact entry, then press **Options**.
4. Scroll  or  to **Quickdial**, press **Select**.

5. Scroll  or  to **Key X** where the entry is stored, press **Select**.
6. Scroll  or  to **Clear Entry**, press **Select** to confirm.
7. Press  to return to standby.

4.10 Access the phonebook during a call

1. During a call, press **Names**.
2. Press **Options** and scroll  or  to select **Add Entry**, **Show Details**, **Edit Entry** or **Delete Entry**.

4.11 Copy the phonebook to another handset



1. Press **Names** to enter the phonebook menu.
2. Scroll  to **Copy Phonebook** and press **Select**.
3. The display shows **To Handset**, press **Select**.
4. Scroll  or  to the number of the handset you want the phonebook to be copied to. Press **Select**.
5. When the message “**Copy Phonebook?**” appears on the destination handset, press **Yes** on that handset to start the copy process.
6. Press  to return to standby.

NOTE



If an entry with the same number is already stored in the receiving handset, it will not be copied.

4.12 Check the memory status

You can check how much phonebook memory you have on your phone.

1. Press **Names** to enter the phonebook menu.
2. Scroll  to **Memory Status** and press **Select**. The display shows the number of used and free phonebook entries.
3. Press  to return to standby.

4.13 Delete all entries

1. Press **Names** to enter the phonebook menu.
2. Scroll  to **Delete Phonebook** and press **Select**.
3. Display shows **Delete All Entries ?**. Press **Yes**.
4. Press  to return to standby.

5. Calls list

If you have subscribed to Caller ID service, and provided the identity of the caller is not withheld, the number of the caller will be displayed together with the date and time of the call (if provided by the network).

NOTES

If the caller's number is stored in your phonebook along with a name, the name will also be displayed.

*If the number is unavailable, **Unavailable** will be displayed.*

*If the caller has withheld their number, **Withheld** will be displayed.*

Information about incoming calls is dependent on the country and network operator. Some operators may charge a subscription for their Caller ID service.

The Calls list contains details of missed and received call. Details include the date and time of the call. Entries are displayed in chronological order with the most recent call at the top of the list.

When the list is full, and a new call is received, the oldest entry will be deleted automatically.

The received and missed Calls list holds details of up to 30 calls.

If you receive more than one call from the same number, only the most recent call is kept in the Calls list.






5.1 New calls alert

When you have new missed calls (incoming calls that you haven't answered), the display shows **You have X New missed calls**.



If you press **Back**, the screen returns to standby and the  icon is displayed.





1. Press **View** to see details of the call.

5.2 Dial a number in the Calls list









1. Press **Menu**, the display shows **Calls Lists**, press **Select**.
2. Scroll  or  to highlight the Calls list (**Missed Calls**, **Received Calls**, **Dialled Calls**) you want.
3. Press **Select** to confirm. The most recent number or name if stored in the phonebook is displayed.
4. Scroll  or  to the entry you want.
5. Press  to dial the number.

5.3 View the details of an entry







1. Press **Menu**, the display shows **Calls Lists**, press **Select**.
2. Scroll  or  to highlight the Calls list (**Missed Calls**, **Received Calls**, **Dialled Calls**) you want.

3. Press **Select** to confirm. The most recent number or name if stored in the phonebook is displayed.
4. Scroll  or  to the entry you want and press **Options**.
5. Display shows **Show Details**. Press **Select**. The number (or name if stored in the phonebook) is displayed, scroll  to see the date and time of the call.
6. Press  to return to standby.





5.4 Copy a Calls list number to the phonebook

1. Press **Menu**, the display shows **Calls Lists**, press **Select**.
2. Scroll  or  to highlight the Calls list (**Missed Calls, Received Calls, Dialed Calls**) you want.
3. Press **Select** to confirm. The most recent number or name if stored in the phonebook is displayed.
4. Scroll  or  to the entry you want and press **Options**.
5. Scroll  to **Save Number** and press **Select**.
6. Enter a name and press **OK**.
7. Display shows the number of the call. Edit the number if necessary and press **Save**. Press **Clear** to delete a character, or press and hold **Clear** to delete all characters.
8. Scroll  or  to the melody you want and press **Select**. The entry is stored.
9. Press  to return to standby.

5.5 Delete an entry

1. Press **Menu**, the display shows **Calls Lists**, press **Select**.
2. Scroll  or  to highlight the Calls list (**Missed Calls, Received Calls, Dialed Calls**) you want.
3. Press **Select** to confirm. The most recent number (or name if stored in the phonebook) is displayed.
4. Scroll  or  to the entry you want and press **Options**.
5. Scroll  to **Delete Call** and press **Select**. The call is deleted.
6. Press  to return to standby.

5.6 Delete the entire Calls list









1. Press **Menu**, the display shows **Calls Lists**, press **Select**.
2. Scroll  to **Delete Calls** and press **Select**.
3. Scroll  or  to highlight the Calls list (**Missed Calls**, **Received Calls**, **Dialled Calls** or **All Calls**) you want.
4. Display shows **Delete All Calls ?**. Press **Yes** to confirm.
5. Press  to return to standby.

6. Agenda

6.1 Add a new event

Use the CD3 to remind you of details of up to five events such as birthdays, anniversaries or appointments.

Up to 24 characters can be entered as the subject.


1. Press **Menu**, scroll  to **Agenda** and press **Select**.
2. If no previous event is stored, **Add Event** is highlighted. Press **Select**.
Or
If events are already stored, they are listed. Press **Options**. **Add Event** is highlighted. Press **Select**.
3. Enter the subject and press **Save**.
4. Enter the date (DD/MM) and press **Save**. Enter the time (HH:MM) and press **Save**. If the current time format setting is 12 hour, select **am** or **pm**.
5. Scroll  or  to **Silent** or **Alarm** then press **Select**.
If you press **Alarm**:
Scroll  or  to **Once** or **Annually** then press **Select**.
 - If **Once** is selected, scroll  or  to select when you want to receive the reminder **At event time** or **30 min before**. Press **Select** to save.
 - If **Annually** is selected, then the alarm will sound at the event's time.
6. Press  to return to standby.

NOTES

If you select a silent reminder, the event subject is displayed on screen but no alarm will sound.

*When the event memory is full, the display shows **Memory Full**. You must delete an event before you can add a new one.*

6.2 Switch off reminder ring


When the event is due, the event subject is displayed. If the reminder is not set to Silent, the alarm will ring and  is displayed.




1. Press **View** to stop the alarm and see the details of the event.
Or
Press **Back** to stop the alarm and return to standby.

NOTE











If no button is pressed, the alarm stops after one minute.

6.3 Show event details





1. Press **Menu**, scroll  to **Agenda** and press **Select**.
2. Stored events are displayed. The first event is highlighted on the display. If required,

- scroll  to the event you want and press **Options**.
3. Scroll  to **Show Details** and press **Select**. The description, date and time of the agenda are displayed.
 4. Press  to return to standby.




6.4 Edit an event

1. Press **Menu**, scroll  to **Agenda** and press **Select**.
2. Stored events are displayed. The first event is highlighted on the display. If required, scroll  to the event you want and press **Options**.
3. Scroll  to **Edit Event** and press **Select**.
4. Edit the subject and press **Save**. Press **Clear** to delete a character, or press and hold **Clear** to delete all characters.
5. Edit the date (DD/MM) and press **Save**. Edit the time (HH:MM) and press **Save**. If the current time format setting is 12 hour, select **am** or **pm**.
6. Scroll  or  to **Silent** or **Alarm** then press **Select**.
If you press **Alarm**:
Scroll  or  to **Once** or **Annually** then press **Select**.
 - If **Once** is selected, scroll  or  to select when you want to receive the reminder **At event time** or **30 min before**. Press **Select** to save.
 - If **Annually** is selected, then the alarm will sound at the event's time.
7. Press  to return to standby.

6.5 Delete an event

1. Press **Menu**, scroll  to **Agenda** and press **Select**.
2. Stored events are displayed. The first event is highlighted on the display. If required, scroll  to the event you want and press **Options**.
3. Scroll  to **Delete Event** and press **Select**.
4. Display shows **Delete Event ?**. Press **Yes** to confirm or **No** to cancel.
5. Press  to return to standby.



6.6 Delete all events

1. Press **Menu**, scroll  to **Agenda** and press **Select**.
2. Stored events are displayed. The first event is highlighted on the display. Press **Options**.
3. Scroll  to **Delete All Events** and press **Select**.
4. Display shows **Delete All Events ?**. Press **Yes** to confirm or **No** to cancel.
5. Press  to return to standby.


7. Clock & Alarm










If you have subscribed to your network's Caller ID service, the base automatically sets the date and time of all handsets when you receive the first call. (Only applicable to FSK caller ID system). You can also manually set the time on the individual handsets.

7.1 Set the date and time

1. Press **Menu**, scroll  to **Clock & Alarm** and press **Select**.
2. **Date & Time** is highlighted. Press **Select**.
3. Enter the date using the format DD/MM/YY e.g. 04/08/14 for 4 August 2014 and press **Save**.
4. Enter the time (HH:MM) and press **Save**.
If the current time format setting is 12 hour, select **am** or **pm**.
5. Press  to return to standby.


7.2 Set the alarm

When the alarm is set, the display shows . Each handset can have a different alarm setting.

1. Press **Menu**, scroll  to **Clock & Alarm** and press **Select**.
2. Scroll  to **Alarm** and press **Select**.
3. Scroll  or  to **Off** or **On** and press **Select**.
If **Alarm** is set to **On**:
Scroll  or  to **Once**, **Mon - Fri** or **On Daily** then press **Select**.
Enter the time (HH:MM) and press **Save**.
If the current time format setting is 12 hour, scroll  or  to select **am** or **pm**.
4. Press  to return to standby.






NOTES

If the alarm is set to **Once**,  will disappear from the screen after the alarm has sounded once.

If the alarm is set to **On Daily** or **Mon - Fri**,  will remain on the screen after the alarm has sounded.

When the alarm goes off, press any key to stop the ring.

7.3 Time format

1. Press **Menu**, scroll  to **Clock & Alarm** and press **Select**.
2. Scroll  to **Time Format** and press **Select**.
3. Scroll  or  to **12 Hour** or **24 Hour** and press **Select**.
4. Press  to return to standby.







8. Handset settings

8.1 Handset ringtone

You can set different ringtones for external calls and internal calls.

Select from 20 handset ringtones.






You will hear a sample ring as you scroll to each ringtone.

1. Press **Menu**, scroll  to **Settings** and press **Select**.
2. **Set Handset** is highlighted. Press **Select**.
3. **Ringtone** is highlighted. Press **Select**.
4. Scroll  or  to **External Call** or **Internal Call** and press **Select**.
5. Scroll  or  to the ringtone that you want and press **Select**.
6. Press  to return to standby.

8.2 Handset ringer volume

The handset has 5 ringer volume settings plus Off.

If the volume is set to Off,  is displayed.






1. Press **Menu**, scroll  to **Settings** and press **Select**.
2. **Set Handset** is highlighted. Press **Select**.
3. Scroll  to **Ringer Volume** and press **Select**.
4. Scroll  or  to adjust the ringer volume level and press **Save**.
5. Press  to return to standby.

NOTE

When the phone is ringing, you may press **Silence** to silent the ringer for that call.

8.3 Receiver volume

This sets the standard volume level for the handset, earpiece. There are 8 levels to choose from.




1. Press **Menu**, scroll  to **Settings** and press **Select**.
2. **Set Handset** is highlighted. Press **Select**.
3. Scroll  to **Receiver Volume** and press **Select**.
4. Scroll  or  to adjust the receiver volume level and press **Save**.
5. Press  to return to standby.

8.4 Handset Name

If you are using more than one handset with the CD3 base, you can give each handset a personalised name to easily distinguish between

the handsets.






A name can be up to 10 characters long.

1. Press **Menu**, scroll  to **Settings** and press **Select**.
2. **Set Handset** is highlighted. Press **Select**.
3. Scroll  to **Handset Name** and press **Select**.
4. Enter the name and press **Save**. Press **Clear** to delete a character, or press and hold **Clear** to delete all characters.
5. Press  to return to standby.

8.5 Display language

The available languages include:






English, Deutsch, Français, Italiano, Nederlands, Español, Türkçe, Ελληνικά and Português.

1. Press **Menu**, scroll  to **Settings** and press **Select**.
2. **Set Handset** is highlighted. Press **Select**.
3. Scroll  to **Language** and press **Select**.
4. Scroll  or  to the language you want and press **Select**.
5. Press  to return to standby.

8.6 Screensaver





When the screensaver is set to Clock, an analogue clock is displayed.

The screensaver comes on when the screen backlight switches off in standby. To change the backlight timeout setting, see “Light timeout” in the next section.

1. Press **Menu**, scroll  to **Settings** and press **Select**.
2. **Set Handset** is highlighted. Press **Select**.
3. Scroll  to **Screensaver** and press **Select**.
4. Scroll  or  to **Clock** or **Off** then press **Select**.
5. Press  to return to standby.

8.7 Light timeout






Set the duration of the backlight after the handset returns to standby screen.

1. Press **Menu**, scroll  to **Settings** and press **Select**.
2. **Set Handset** is highlighted. Press **Select**.
3. Scroll  to **Light Timeout** and press **Select**.
4. Scroll  or  to set the timeout period you want, choose from either **15**, **30** or **45 Seconds** and press **Select**.

5. Press  to return to standby.






8.8 Auto talk

With Auto Talk switched on, you can answer a call just by lifting the handset off the base or charger. If switched off, you will have to press  to answer a call.

1. Press **Menu**, scroll  to **Settings** and press **Select**.
2. **Set Handset** is highlighted. Press **Select**.
3. Scroll  to **Auto Talk** and press **Select**.
4. Scroll  or  to **Off** or **On** then press **Select**.
5. Press  to return to standby.

8.9 Key beep

When you press a button on the CD3 handset, you will hear a beep. You can switch it on or off.






1. Press **Menu**, scroll  to **Settings** and press **Select**.
2. **Set Handset** is highlighted. Press **Select**.
3. Scroll  to **Key Beep** and press **Select**.
4. Scroll  or  to **Off** or **On** then press **Select**.
5. Press  to return to standby.

8.10 PBX access code

If the CD3 is connected to a switchboard, you may need to enter a one-digit access code in the dialling sequence to be able to connect to the outside line.

The access code will be displayed at the beginning of a number on the screen. The code can be up to 4 digits long.

The access code will not be used when you dial the number manually (such as when you are not dialling from the phonebook). This allows you to make calls to other switchboard extensions.






1. Press **Menu**, scroll  to **Settings** and press **Select**.
2. **Set Handset** is highlighted. Press **Select**.
3. Scroll  to **PBX Access Code** and press **Select**.
4. Scroll  or  to **Off**, **On** or **Set Code** then press **Select**.
If you select **Set Code**, enter the switchboard access code e.g. 9 then press **Save**.
5. Press  to return to standby.

9. Base settings

9.1 Base ringtone







Select from 5 base ringtones.

You will hear a sample ring as you scroll to each ringtone.

1. Press **Menu**, scroll  to **Settings** and press **Select**.
2. Scroll  to **Set Base** and press **Select**.
3. **Ringtone** is highlighted. Press **Select**.
4. Scroll  or  to the ringtone that you want and press **Select**.
5. Press  to return to standby.







9.2 Base ringer volume

The base has 5 ringer volume settings plus Off. If Melody 1 is selected volume 5 will give an extra loud ring.

1. Press **Menu**, scroll  to **Settings** and press **Select**.
2. Scroll  to **Set Base** and press **Select**.
3. Scroll  to **Ringer Volume** and press **Select**.
4. Scroll  or  to display the volume level that you want and press **Select**.
5. Press  to return to standby.

9.3 Dialling mode




The CD3 is preset to Tone dialling. It is unlikely that you need to change this setting.








1. Press **Menu**, scroll  to **Settings** and press **Select**.
2. Scroll  to **Set Base** and press **Select**.
3. Scroll  to **Dialling Mode** and press **Select**.
4. Scroll  or  to **Pulse** or **Tone** and press **Select**.
5. Press  to return to standby.

9.4 Ring priority

When you have more than one handset registered to your base, you can set one handset to ring before the other handsets. This allows one handset user to answer all incoming calls first, for example, the receptionist.

Choose **All Handsets** if you want all handsets to ring at the same time or **Select Handset** to nominate a handset to ring before the other handsets ring.

1. Press **Menu**, scroll  to **Settings** and press **Select**.
2. Scroll  to **Set Base** and press **Select**.
3. Scroll  to **Ring Priority** and press **Select**.

4. Scroll  or  to **All Handsets** or **Select Handset** then press **Select**.
If you choose **Select Handset**, all available handsets are displayed.
 - Scroll  or  to the handset you want then press **Select**.
 - Scroll  or  to the number of rings that you want to set: **2, 4 or 6 Rings** and press **Select**.
5. Press  to return to standby.







9.5 Recall mode

Recall is useful to access certain network services and PABX / switchboard services.

The default recall mode preset in the CD3 is suitable for your country network and therefore you should not need to change it.

NOTE





The use of the CD3 cannot be guaranteed on all PABX.

1. Press **Menu**, scroll  to **Settings** and press **Select**.
2. Scroll  to **Set Base** and press **Select**.
3. Scroll  to **Recall Mode** and press **Select**.
4. Scroll  or  to **Recall 1 (100ms)** or **Recall 2 (600ms)** and press **Select**.
5. Press  to return to standby.

9.6 Change the System PIN

The System PIN is required when changing certain settings and for registration / de-registration. The default setting is 0000. You can change this to your own preferred number (up to 8 digits).

When you enter a PIN, the digits are shown as ****.




1. Press **Menu**, scroll  to **Settings** and press **Select**.
2. Scroll  to **Set Base** and press **Select**.
3. Scroll  to **System PIN** and press **Select**.
4. Enter the old PIN (Default setting = 0000) and press **OK**.
5. Enter the new PIN and press **OK**.
6. Re-enter the new PIN and press **OK**.
7. Press  to return to standby.

NOTE

It is advisable to make a note of your new PIN code and keep it somewhere safe.







9.7 Restore default settings

You can restore the CD3 to its default (original) settings. Resetting the CD3 will not affect the phonebook or Calls list, and all handsets registered to the base will be retained. Only the handset and base settings will be reset.

1. Press **Menu**, scroll  to **Settings** and press **Select**.
2. Scroll  to **Set Base** and press **Select**.
3. Scroll  to **Master Reset** and press **Select**.
4. Select **Yes** to confirm or **No** to cancel.
5. Enter the System PIN (Default setting = 0000) then press **OK**. The display will show **Reset Complete** and the unit will restart automatically.

9.8 ECO mode

Your CD3 offers an ECO mode function which reduces the transmitted power and energy consumption when switched on. This feature is set to **Off** by default.

1. Press **Menu**, scroll  to **Settings** and press **Select**.
2. Scroll  to **Set Base** and press **Select**.
3. Scroll  to **ECO Mode** and press **Select**.
4. Scroll  or  to **Off** or **Eco Mode** and press **Select**.
5. Press  to return to standby.

NOTE

When ECO is set to On, the  is replaced with the  and the handset range will be reduced.

9.9 Default settings

Handset Name	HANDSET
Key tone	On
Screensaver	Clock
Auto pick up	On
Ringer melody	(EXT) Melody 3
Ringer melody	(INT) Melody 1
Ringer volume	3
Earpiece volume	2
Phonebook	Unchanged
Call list	Unchanged
Redial list	Unchanged
Master PIN	0000
Keypad lock	Off
Clock	00:00
Alarm	Off
Dial mode	Tone
Recall mode	Recall 2 (600ms)

10. Using additional handsets

Up to 5 handsets can be registered to one base station. Additional handsets must be registered to the base before you can use them.


- The instructions described below apply specifically to the CD3 handset. If you wish to register another manufacturer's handset, the instructions may vary. In this case, please refer to the instruction manual of the additional handset.
- The System PIN is required to register or unregister handsets. The default PIN is 0000.

10.1 Registering an additional handset




NOTE

Handset batteries must be fully charged before you start to register. Hold your handset close to the base during the registration process. Handsets that were supplied with your CD3 base are already preregistered.

On the base:

1. Press and hold  until the base emits a double beep. The base will remain in registration mode for 90 seconds.

On the handset:

1. Press **Menu**, scroll  to **Registration** and press **Select**.
2. **Register Handset** is highlighted. Press **Select**.
3. Bases are displayed. If necessary, scroll  or  to a new base you wish to register the CD3 handset to and press **Select**.
4. Enter the system PIN and press **OK**.
5. The display shows **Searching Base X**.
6. When registration is successful the display shows **Handset Registered** and you hear a confirmation beep.

NOTE

If registration is not successful the first time, please repeat the process again in case the base registration period ran out of time. If the base is not found after a few seconds, the handset returns to standby. Try registering again.


If there are already 5 handsets registered to the base, registration will fail. You must de-register a handset before you can register a new one.

10.2 Register a different make of handset to your CD3 base

IMPORTANT

DECT GAP Profile only guarantees that basic calling functions will work correctly between different makes / types of handset and base. There is a possibility that certain features such as Caller ID will not work correctly.

On the base:





1. Press and hold  until the base emits a double beep. The base will remain in registration mode for 90 seconds.

On the handset:

Follow the registration instructions given in your handset's user guide.






10.3 Select a base

You can register the CD3 handset with up to 4 bases. Once registered, you can switch between bases, for example, bases at home and at work.

1. Press **Menu**, scroll  to **Registration** and press **Select**.
2. Scroll  to **Select Base** and press **Select**.
3. All the base numbers are displayed.
(In use) is shown beside the base number where the handset was previously registered to. Scroll  or  to the base you want and press **Select**.
4. The display shows **Searching Base X**. When registration is complete, the handset returns to standby.

10.4 De-register a handset

Use one handset to de-register another. You cannot de-register the handset that you are using.


1. Press **Menu**, scroll  to **Registration** and press **Select**.
2. Scroll  to **De-register** and press **Select**.
3. Enter the System PIN and press **OK**. (default setting = 0000)
4. Scroll  or  to the handset you want to de-register and press **Select**.
5. Press **Yes** to confirm or **No** to cancel.
6. Press  to return to standby.

11. Help

No dial tone

- Use only the telephone line cord supplied.
- Check that the telephone line cord is connected properly.
- Check that the mains power is connected properly and switched on.

No display

- Check that the batteries are inserted correctly and fully charged. Use only approved rechargeable batteries supplied.
- Check that the handset is switched on. Press and hold .
- Reset the base by removing the batteries and disconnecting the mains power. Wait for around 15 seconds before connecting it again. Allow up to one minute for the handset and base to synchronize.


icon flashes

- Handset is out of range. Move closer to the base.
- Make sure that the handset is registered to the base, see page 38.
- Check that the mains power is connected properly and switched on.

Keypad does not seem to work

- Check that the keypad lock is not on, see page 19.

icon is not scrolling during charge

- Adjust the handset slightly on the base.
- Clean the charging contacts with a cloth moistened with alcohol.
- Check that the mains power is connected properly and switched on.
- The battery is full. When the handset is fully charged,  icon will appear steady on the display.

No Caller ID

- Check your subscription with your network operator, see page 25.
- The caller may have withheld their number.
- The record cannot be found in your phonebook. Check that you have the correct name / number stored in your phonebook, with the full area code.

I have forgotten my PIN!

- Remove one battery, press and hold the star button on the handset and replace the battery. The display shows **Master Reset**, press **OK**. The handset will automatically reset and the PIN will default back to 0000.

Cannot register a handset to the base

- You can register up to a maximum of 5 handsets to a CD3 base. You must de-register a handset in order to register a new one, see page 39.
- Check that you have entered the correct PIN code (default = 0000).
- Check that you are at least one metre away from other electrical equipment to avoid interference when registering.

Handset does not ring

- The handset ringer volume may be set to Off, see page 31.

Base unit does not ring

- The base ringer volume may be set to Off, see page 34.

Noise interference on my phone or on other electrical equipment nearby

- Place your CD3 at least one metre away from electrical appliances or any metal obstructions to avoid any risk of interference.

12. General information

IMPORTANT

This equipment is not designed to make emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

This product is intended for connection to analogue public switched telephone networks and private switchboards in Singapore.

Important safety instructions

Follow these safety precautions when using your phone to reduce the risk of fire, electric shock, and injury to persons or property:

- Keep all slits and openings of the phone unblocked. Do not set the phone on a heating register or over a radiator. Ensure that proper ventilation is provided at the installation site.
- Do not use while wet or while standing in water.
- Do not use this product near water (for example, near a bath tub, kitchen sink, or swimming pool).
- Do not allow anything to rest on the power cord. Place the power cord so that it will not be walked on.
- Never insert objects of any kind into the product vents as that may result in fire or electric shock.
- Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- Do not disassemble this product. If service or repair work is required, contact the customer service helpline found in this user's Guide.
- Do not overload wall outlets and extension cords.
- Avoid using during an electrical storm. Use a surge protector to protect the equipment.
- Do not use this phone to report a gas leak, especially if you are in the vicinity of the gas line.

IMPORTANT

To reduce the risk of fire, use only the supplied power adaptor.

Unplug this cordless phone immediately from an outlet if:

- The power cord or plug is damaged or frayed.
- Liquid has been spilled on the product.
- The product has been exposed to rain or water. Do not retrieve the handset or base until after you have unplugged the power and phone from the wall. Then retrieve the unit by the unplugged cords.
- The product has been dropped or the cabinet has been damaged.
- The product exhibits a distinct change in performance.

Installation Guidelines

- Read and understand all instructions and save them for future reference.
- Follow all warnings and instructions marked on the product.
- Do not install this product near a bath tub, sink, or shower.
- Operate this phone using only the power source that is indicated on the marking label. If you are unsure of the power supply to your home, consult with your dealer or local power company.
- Do not place this product on an unstable cart, stand, or table. This product may fall, causing serious damage to the product.
- Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work to restore the product to normal operation.
- Clean this product with a soft, damp cloth. Do not use chemicals or cleaning agents to clean this phone.
- Use only the power supply that came with this unit. Using other power supplies may damage the unit.
- Because this phone operates on electricity, you should have at least one phone in your home that could operate without electricity in the case the power in your home goes out.
- To avoid interference to nearby appliances, do not place the base of the phone on or near a TV, microwave oven, or VCR.

Battery Safety Instructions

- Do not burn, disassemble, mutilate, or puncture the battery. The battery contains toxic materials that could be released, resulting in injury.

IMPORTANT

There is a risk of explosion if you replace the battery with an incorrect battery type. Use only the batteries that came with your phone or an authorized replacement recommended by the manufacturer.

- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.
- Do not dispose of batteries in fire, which could result in explosion.
- The rechargeable batteries that power this product must be disposed of properly and may need to be recycled. Refer to your battery's label for battery type. Contact your local recycling center for proper disposal methods.

SAVE THESE INSTRUCTIONS

Cleaning

- Clean the handset and base (or charger) with a damp (not wet) cloth, or an anti-static wipe.
- Never use household polish as this will damage the product. Never use a dry cloth as this may cause static shock.

Environmental

- Do not expose to direct sunlight.

- The handset may become warm when the batteries are being charged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage, do not place the product on antique / veneered wood.
- Do not place your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosives or other hazardous conditions.
- There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord during an electrical storm.

Product disposal instructions

Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product according to your local authority's recycling processes. For more information, please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

Consumer Products and Accessories Warranty

Thank you for purchasing this Motorola branded product manufactured under license by Suncorp Technologies Limited, 2/F, Shui On Centre, 6-8 Harbour Road, Hong Kong. ("SUNCORP")

What Does this Warranty Cover?

Subject to the exclusions contained below, SUNCORP warrants that this Motorola branded product ("Product") or certified accessory ("Accessory") sold for use with this product that it manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This Limited Warranty is your exclusive warranty and is not transferable.

Who is covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What will SUNCORP do?

SUNCORP or its authorized distributor at its option and within a commercially reasonable time, will at no charge repair or replace any Products or Accessories that do not conform to this limited warranty. We may use functionally equivalent reconditioned / refurbished / pre-owned or new Products, Accessories or parts.

What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA OR SUNCORP BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.

Products Covered	Length of Coverage
Consumer Products	One (1) year from the date of the products original purchase by the first consumer purchaser of the product.
Consumer Accessories (battery, power supply(s) and line cords)	Ninety (90) days from the date of the accessories original purchase by the first consumer purchaser of the product.
Consumer Products and Accessories that are Repaired or Replaced	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola or SUNCORP are excluded from coverage.

Use of Non-Motorola branded Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, SUNCORP or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

How to Obtain Warranty Service or Other Information?

To obtain service or information, please call: (65) 68412668.

Email: support@alcom.com.sg

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a SUNCORP Authorized Repair Center.

To obtain service, you must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a warranty card was included in your box, a completed warranty card showing the serial number of the Product; (d) a written description of the problem; and, most importantly; (e) your address and telephone number.

Technical Information

How many telephones can I have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your CD3 has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types, there is no guarantee of ringing, even when the REN is less than 4.

Any additional handsets and chargers that you register have a REN of 0.

Connecting to a switchboard

This product is intended for use within Singapore for connection to the public telephone network.

Recall

You may need to use the recall function if you are connected to a switch. Contact your PABX supplier for further information.

Declaration of Conformity (DoC)

Suncorp declares that the following products:

Brandname: Motorola
Type: CD301, CD302, CD303 and CD304
Descriptions: DECT phone without telephone answering machine (CD30x) and their multi-handset versions.

to which this declaration related is in conformity with the essential requirements of the following directives of the Council of the European Communities:

- R&TTE Directive (1999/5/EC)
- Ecodesign Directive (2009/125/EC)

The products are compliant with the following standards:

Safety: EN60950-1:2006+A11:2009+A1:2010+A12:2011+A2:2013
EMC: EN301489-1 v1.9.2 and EN301489-6 v1.3.1
RF Spectrum : EN301406 v2.1.1
Ecodesign : EC No 278/2009, 6 April 2009

For and on behalf of Suncorp Technologies Limited,

Signature:



Printed name & Position: CW Cheung – Chief Technical Officer

Date: August 18, 2014

Place: 2/F, Shui On Centre, 6-8 Harbour Road, Hong Kong

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